



**Cal OES**  
GOVERNOR'S OFFICE  
OF EMERGENCY SERVICES



**FEMA**

Dec. 17, 2020  
DR-4558-CA DR-4569-CA NR 046  
Cal OES News Desk: 916-800-3943  
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SBA: 916-847-2638

# News Release

## **Registration Deadlines Pass, but FEMA is Still Here to Help**

*Wildfire Survivors Should 'Stay in Touch' with FEMA*

**SACRAMENTO, Calif.** – The deadlines for survivors of wildfires included in two federal disasters to register with FEMA for aid have passed, but that does not mean FEMA is leaving. The agency continues working with the California Governor's Office of Emergency Services to help them and their communities recover.

If you have registered for assistance, FEMA encourages you to keep in touch to track your case or to notify the agency of changes to your mailing or email addresses or phone numbers, and to report insurance settlements or additional damage you may have discovered since your home inspection.

Here's how to reach FEMA:

- Online at [DisasterAssistance.gov](https://DisasterAssistance.gov).
- Download the [FEMA app](#) to a smartphone or tablet.
- Call 800-621-3362 (TTY: 800-462-7585) between 7 a.m. and 8 p.m. PST, seven days a week. Those who use a relay service such as a videophone, InnoCaption or CapTel, should provide FEMA with the specific number assigned to that service when they register. Multilingual operators are available.

When updating status information, refer to your nine-digit number issued at registration. This number is on all correspondence you receive from FEMA and is a key identifier in tracking assistance requests.

The deadline to register with FEMA for disaster assistance for Disaster 4558 was Dec. 11, 2020. This is for August/September wildfires in the counties of Butte, Lake, Lassen, Mendocino, Monterey, Napa, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma, Stanislaus, Trinity, Tulare and Yolo.

The deadline to register with FEMA for disaster assistance for Disaster 4569 was Dec. 16, 2020. This is for later fires in the counties of Fresno, Los Angeles, Madera, Mendocino, Napa, San Bernardino, San Diego, Shasta, Siskiyou and Sonoma.

The deadlines to apply for a physical disaster loan from the U.S. Small Business Administration (SBA) have also passed, but there is still time for small businesses to apply for an Economic Injury Disaster Loans (EIDL). For Disaster 4558 the deadline to apply for an EIDL in these counties is May 24, 2021. For Disaster 4569 the deadline to apply for an EIDL in these counties is July 16, 2021.

Survivors can find out more at [DisasterLoanAssistance.sba.gov/](https://DisasterLoanAssistance.sba.gov/). For additional assistance, contact the SBA's Virtual Disaster Loan Outreach Center. Customer service representatives are available to assist individuals and business owners and answer questions about SBA's disaster loan program. The Virtual DLOC is open 5 a.m. to 5 p.m. PST daily. Call 800-659-2955 (TTY 800-877-8339) or email [FOCWAssistance@sba.gov](mailto:FOCWAssistance@sba.gov).

For the latest information on wildfire recovery, visit <https://www.fema.gov/disaster/4558> or <https://www.fema.gov/disaster/4569> and follow the FEMA Region 9 Twitter account at <https://twitter.com/femaregion9>.

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*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).*

*FEMA's mission: Helping people before, during, and after disasters.*

*The U.S. Small Business Administration is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property.*

*For more information, applicants may contact SBA's Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may also email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) or visit SBA at [SBA.gov/disaster](https://SBA.gov/disaster).*