

FILED

JUN 19 2006

**SUPERIOR COURT OF CALIFORNIA
COUNTY OF TRINITY
BY: DONNA REGNANI, DEPUTY CLERK**

DR

**TRINITY COUNTY GRAND JURY
2005-2006**

**HEALTH AND HUMAN SERVICES COMMITTEE
FINAL REPORT**

VETERAN'S SERVICE OFFICER

**This Report was Approved
On June 6, 2006**

**2005-2006 TRINITY COUNTY GRAND JURY
HEALTH AND HUMAN SERVICES COMMITTEE
FINAL REPORT**

VETERAN'S SERVICE OFFICE

PURPOSE:

The Grand Jury is charged with the responsibility to investigate complaints made by the citizens of Trinity County and investigate selected departments throughout County government.

BACKGROUND:

There are more than 2000 veterans in Trinity County who benefit from the Veterans Service Office. The 2004-2005 Grand Jury recommendation that Trinity County hire a full time Veteran Service Representative has been implemented. A new Veterans Representative has been hired, trained and has assumed the office.

Over the last few years, complaints have been raised over the Veterans Office and its employees. In light of these complaints, the complainant, the Veteran Service Officer and the Veteran Service Representative were each interviewed, to attempt to reach a satisfactory end to the continuing complaints.

METHOD OF INVESTIGATION:

Past complaints against the Veteran Service program were reviewed. Interviews were conducted with County Auditor, Brian Muir the Veteran's Service Officer, to get a basic understanding of how the Community Development Block Grant (CDBG) program works and how the funds are expended.

FINDING #1:

The complaints of 2005-2006 were reviewed with the complainant. This individual has not been in contact with the current office personnel.

The complaints from the 2004-2005 report were reviewed. It was found that as much as can be, the items have been taken care of.

RECOMMENDATION #1:

Future complaints will be processed in the normal manner.

FINDING #2:

The complaints about the manner in which funds in the CDBG program are applied, were unfounded.

RECOMMENDATION #2:

A more thorough explanation of the application process should be given to those who apply for loans and grants.

CONCLUSION:

The Trinity County Veteran Service Office is under new management and available to all county veterans.

RESPONSES REQUIRED:

<u>Entity</u>	<u>Finding</u>	<u>Recommendation</u>	<u>Respond in</u>
Board of Supervisors	1, 2	1, 2	90 days
Brian Muir Veteran's Service Officer	1, 2	1, 2	30 days
CAO	1, 2	1, 2	60 days



TRINITY COUNTY

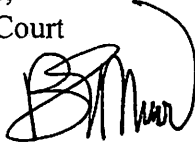
BRIAN E. MUIR, COUNTY AUDITOR-CONTROLLER
DAVID NELSON, CHIEF DEPUTY AUDITOR-CONTROLLER
P.O. BOX 1230, WEAVERVILLE, CALIFORNIA 96093
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RECEIVED

JUN 21 2006

**TRINITY COUNTY
SUPERIOR COURT**

TO: The Honorable Anthony Edwards,
Presiding Judge of the Superior Court

FROM: Brian Muir, Auditor / Controller 

CC: Kelly Frost, Deputy Clerk to the Board of Supervisors

SUBJECT: Response to Recommendations of 2005-06 Trinity County Grand Jury Report re:
Health and Human Services Committee – Veteran's Service Officer

DATE: June 20, 2006

The Grand Jury has requested a written response to their final report on Health and Human Services Committee – Veteran's Service Officer. In my capacity as Auditor/Controller, performing the duties of the Veterans' Services Officer, my response is as follows:

Finding #1: The complaints of 2005-2006 were reviewed with the complainant. This individual has not been in contact with the current office personnel. The complaints from the 2004-2005 report were reviewed. It was found that as much as can be, the items have been taken care of.

Response: I agree.

Recommendation #1: *Future complaints will be processed in the normal manner.*

Recommendation #1: I agree

Finding #2: The complaints about the manner in which funds in the CDBG program are applied, were unfounded.

Response: I agree.

Recommendation #2: *A more thorough explanation of the application process should be given to those who apply for loans and grants.*

Recommendation #2: Implementation of the recommendation is the responsibility of the County Administrative Officer to whom the Grants Administration Department reports.

However, I am aware that the Grants Administration Department is careful to provide applicants with complete information about the CDBG program and the loan process.



TRINITY COUNTY
BOARD OF SUPERVISORS
P.O. BOX 1613, WEAVERVILLE, CA 96093
PHONE (530) 623-1217 FAX (530) 623-8398

William E. Edwards

TO: The Honorable Anthony C. Edwards,
Presiding Judge of the Superior Court

FROM: Trinity County Board of Supervisors

SUBJECT: Response to Recommendations of 2005-2006
Grand Jury Health and Human Services Committee
Report on Veteran's Services Officer

DATE: August 28, 2006

The Grand Jury Finance and Administration Committee has requested a written response to their final report on the Veteran's Services Officer. The Trinity County Board of Supervisors respectfully offers their response as follows:

Finding #1: *The complaints of 2005-2006 were reviewed with the complainant. This individual has not been in contact with the current office personnel. The complaints from the 2004-2005 report ere reviewed. It was found that as much as can be, the items have been taken care of.*

Response #1: The Trinity County Board of Supervisors agrees.

Recommendation #1: *Future complaints will be processed in the normal manner.*

Recommendation #1: Has been implemented.

Finding #2: *The complaints about the manner in which funds n the CDBG program are applied, were unfounded.*

Response #2: The Trinity County Board of Supervisors agrees.

Recommendation #2: *A more thorough explanation of the application process should be given to those who apply for loans and grants.*

Recommendation #2: Has been implemented. The Grants Department provides applicants with complete information about the CDBG program and the loan process.



TRINITY COUNTY

Office of the County Administrator


LARRY A. LAYTON

County Administrative Officer

P.O. BOX 1613, WEAVERVILLE, CALIFORNIA 96093-1613

PHONE (530) 623-1382 FAX (530) 623-8365

TO: The Honorable Anthony C. Edwards,
Presiding Judge of the Superior Court

FROM: Larry A. Layton, County Administrative Officer 

CC: Kelly Frost, Deputy Clerk of the Board of Supervisors

SUBJECT: Response to Recommendations of 2005-06
Grand Jury Health and Human Services Committee
Report on Veteran's Services Officer

DATE: August 15, 2006

The Grand Jury Health and Human Services Committee has requested a written response to their final report on the Veteran's Services Officer. In my capacity as County Administrative Officer, my response is as follows:

Finding #1: *The complaints of 2005-2006 were reviewed with the complainant. This individual has not been in contact with the current office personnel. The complaints from the 2004-2005 report were reviewed. It was found that as much as can be, the items have been taken care of.*

Response: I agree.

Recommendation #1: *Future complaints will be processed in the normal manner.*

Response: Has been implemented.

Finding #2: *The complaints about the manner in which funds in the CDBG program are applied, were unfounded.*

Response: I agree.

Recommendation #2: *A more thorough explanation of the application should be given to those who apply for loans and grants.*

Response: Has been implemented.